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QMS907 - HANCOCK STOUT

You might think this is just another study guide. However, our healthcare test prep isn't like other study guides. Because Ascencia Test Prep's unofficial NHA Phlebotomy Exam Study Guide: Test Prep and Practice Questions for the National Healthcareer Association Certified Phlebotomy Technician Exam offers you examples, graphics, and information, you'll benefit from a quick yet total review of everything on the exam! Imagine having your test prep materials on your phone or tablet! Ascencia Test Prep's NHA Phlebotomy Exam Study Guide comes with FREE practice questions, online flash cards, study "cheat" sheets, and 35 test tips, all available online. These easy to use materials will give you the edge you need to pass your exam the first time. The National Healthcareer Association was not involved in the creation or production of this product, is not in any way affiliated with Ascencia Test Prep, and does not sponsor or endorse this product. Ascencia Test Prep's NHA Phlebotomy Exam Study Guide offers you a full review of the subjects covered on the NHA Certified Phlebotomy Technician (CPT) exam, test tips and strategies, real-world examples, and worked through practice problems. Our book covers: Online Resources Introduction Anatomy and Physiology Blood Specimen Collection Non-Blood Specimen Collection Specimen Handling, Transport and Processing Laboratory Operations ... and also includes 1 FULL practice test, so that you will be ready on test day. This comprehensive review book for the phlebotomy certification and licensure exam includes a pretest, a mock certification test, end-of-chapter content reviews and multiple-choice questions, and page-number references to the companion Warekois and Robinson textbook.

This pocket-sized reference provides great information on phlebo-

tomy techniques, with nice summaries of procedures with many photos and illustrations. It is ideal for clinical rotations, for quick review of coursework, and to study in preparation for your certification exam.

Imagine if students could get all of the practice they need from one study guide and score very high on the NHA Phlebotomy Exam. This Phlebotomy study guide combines theory and practice questions so that students are fully prepared before writing the exam. While other guides only provide around 100 questions, this guide has 300 questions along with answer explanations. There are 3 full-length tests included so that test takers will have enough practice before attempting the real exam. About Newstone Test Prep Newstone Test Prep provides students with up-to-date test questions so that they are well prepared before taking the exam. We take pride in our guides because they combine both theory and test questions. At Newstone Test Prep, we do not just compile test questions; we compile the same number of questions as the real exams, in the same format. This has been a great help for past students because they were able to simulate the real exam while studying. Thousands of students have scored higher on their exams after using our study guides.

This book is a test questions bank of more than 1000 practice questions. It was written out of the desire to provide a quality, but concise review book for Phlebotomy Technicians. Questions were constructed from all the areas of study in the phlebotomy curriculum ranging from communication skills to pre, intra and post analytical procedures. Constant revision of the questions will help the student to master the contents in preparation for the phlebotomy certification exam. Purchase of the Volume One and Three of this series would further prepare the student to challenge the test.

"Designed to be used in combination with the fifth edition of the

'Phlebotomy essentials' textbook as a valuable learning resource that will help the student master the principles of phlebotomy by reinforcing key concepts and procedures covered in the textbook."--Pref.

You might think this is just another study guide. However, our healthcare test prep isn't like other study guides. Because Ascencia Test Prep's unofficial Phlebotomy Exam Review Study Guide 2020-2021: Phlebotomy Test Prep and Practice Questions for the ASCP BOC Phlebotomy Technician Exam offers you examples, graphics, and information, you'll benefit from a quick yet total review of everything on the exam! Imagine having your test prep materials on your phone or tablet! Ascencia Test Prep's Phlebotomy Exam Review Study Guide 2020-2021 comes with FREE practice questions, online flash cards, study "cheat" sheets, and 35 test tips, all available online. These easy to use materials will give you the edge you need to pass your exam the first time. The American Society for Clinical Pathology was not involved in the creation or production of this product, is not in any way affiliated with Ascencia Test Prep, and does not sponsor or endorse this product. Ascencia Test Prep's Phlebotomy Exam Review Study Guide 2020-2021 offers you a full review of the subjects covered on the ASCP Board of Certification Phlebotomy Technician exam, test tips and strategies, real-world examples, and worked through practice problems. Our book covers: Online Resources Introduction Anatomy and Physiology Blood Specimen Collection Non-Blood Specimen Collection Specimen, Handling and Processing Laboratory Operations ... and also includes 1 FULL practice test, so that you will be ready on test day.

With a strong emphasis on hands-on learning, this highly practical text helps you develop the phlebotomy-related knowledge and skills you need to become a confident, competent health care pro-

professional. The Fifth Edition accelerates learning by following key topics immediately with relevant exercises, integrating workbook elements and textbook content to deliver a complete learning experience. The text covers the latest professional standards and competencies while thoughtfully connecting them to the realities of practice today. Step-by-step guidelines for more than 20 collection procedures are provided, along with real-life scenarios and prompts emphasizing the phlebotomist's legal and ethical role in patient care decisions. Full-color photographs highlight important steps and relevant equipment, while illustrations depict anatomical components critical to proper technique. In addition, the digital edition includes videos and interactive exercises ideal for today's learners. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

This exam review prepares students for all 10 national certification exams in phlebotomy, including ACA, ASCP, NCA, ASPT, IAPA, NAHP, NCCT, NPA, NHA, and AMT and follows the accreditation guidelines for both the NAACLS and the CLSI (formerly NCCLS). The book is written in a comprehensive outline format, includes over 800 multiple-choice questions with answers and rationales, and also includes sample exams to encourage a comfort level in the test-taking environment. This text is often required of phlebotomy students even when a separate exam review course is not taught.

Introducing the practices and procedures of phlebotomy, *Procedures in Phlebotomy, 4th Edition* provides easy-to-read guidelines for both basic and special phlebotomy techniques. It describes proper procedures for venipuncture, special collection procedures, and pediatric and geriatric considerations, and addresses essential topics such as infection control, OSHA guidelines, and anatomy and physiology. It also discusses professional issues such as interpersonal communication, department management, total quality, and medical-legal topics. Written by expert phlebotomy educator John C. Flynn, Jr., this edition includes more in-depth content, a new chapter on medical terminology, new case studies, and a practice exam that prepares you for the phlebotomy certification exam. A 150-question practice exam provides a comprehensive review of content and prepares you for the phlebotomy certification examination with questions that mirror the exam's multiple-choice format. Competency score sheets allow you to

evaluate your mastery of newly acquired skills related to the most critical and important steps in phlebotomy procedures. A color Tube Guide provides a quick reference for determining the type of tube to use for blood collection of common tests. Review questions at the end of each chapter reinforce your understanding and provide a self-assessment tool. A glossary provides a quick reference to definitions for all of the book's terms. A companion Evolve website enhances learning with interactive quizzes and WebLinks for further reading and research. NEW content includes a new chapter on medical terminology, and also addresses patient quality issues, geriatric considerations, and point-of-care tests. Case studies with critical thinking questions allow you to apply chapter content to real-life scenarios. Lists of key terms identify new terminology. Learning objectives begin each chapter, setting measurable outcomes you will achieve. Spanish phrases related to phlebotomy are included in the appendix for quick reference.

Includes Practice Test Questions PLACE Basic Skills (90) Exam Secrets helps you ace the Program for Licensing Assessments for Colorado Educators, without weeks and months of endless studying. Our comprehensive PLACE Basic Skills (90) Exam Secrets study guide is written by our exam experts, who painstakingly researched every topic and concept that you need to know to ace your test. Our original research reveals specific weaknesses that you can exploit to increase your exam score more than you've ever imagined. PLACE Basic Skills (90) Exam Secrets includes: The 5 Secret Keys to PLACE Exam Success: Time is Your Greatest Enemy, Guessing is Not Guesswork, Practice Smarter, Not Harder, Prepare, Don't Procrastinate, Test Yourself; Introduction to the PLACE Exam Series including: PLACE Assessment Explanation, Two Kinds of PLACE Assessments; A comprehensive General Strategy review including: Make Predictions, Answer the Question, Benchmark, Valid Information, Avoid Fact Traps, Milk the Question, The Trap of Familiarity, Eliminate Answers, Tough Questions, Brainstorm, Read Carefully, Face Value, Prefixes, Hedge Phrases, Switchback Words, New Information, Time Management, Contextual Clues, Don't Panic, Pace Yourself, Answer Selection, Check Your Work, Beware of Directly Quoted Answers, Slang, Extreme Statements, Answer Choice Families; Along with a complete, in-depth study guide for your specific PLACE test, and much more...

Rely on this comprehensive resource to master the techniques

you need to safely obtain quality specimens. You'll understand all the hows and whys that lead to success in this rapidly changing field. Inside, you'll find the up-to-date coverage of routine procedures and their complications as well specialized procedures, quality and infection control, state-of-the-art equipment, medical terminology, ethical and legal issues, body systems, and related diagnostic laboratory tests.

Phlebotomy Exam Review helps you prepare for any of the national certification exams in phlebotomy and follows the latest accreditation guidelines of both the National Accrediting Agency for Clinical Laboratory Sciences (NAACLS) and the Clinical and Laboratory Standards Institute (CLSI). Great as an accompaniment to *Phlebotomy Essentials*, a definitive text outlining how to safely and effectively practice phlebotomy, or as a stand-alone resource, this exam review is full of tools to help you succeed. Inside you'll find hundreds of multiple-choice questions—formatted just like the questions on the national exams—to test your knowledge of current phlebotomy theory and practice.

This bundle includes *Phlebotomy Essentials Exam Review* and *Navigate 2 Premier Access*. *Navigate 2 Premier Access for Phlebotomy Exam Review, Enhanced Seventh Edition* is a digital-only Access Code that unlocks a comprehensive and interactive eBook, student practice activities and assessments, a full suite of instructor resources, and learning analytics reporting tools. eBook Read your digital textbook online or offline, enhance your learning, and make personal notes. The eBook provides a comprehensive learning experience on computers, tablets, and mobile devices. *Navigate 2 TestPrep With Navigate 2 TestPrep* you can build custom practice tests that will closely mimic the content and format of an actual exam. You can choose the area you want to focus on, how many questions will be on the test, and see immediate feedback on the answers. For Instructors, *Navigate 2 TestPrep* provides real-time reporting on how students are performing and where they may need additional help before they take an exam.

The phlebotomy Technician Certification study guide, 2nd Edition is simplified summary of the topics the phlebotomy technician expects to see in the national certification exams. Contents include: Introduction Anatomy & Physiology : An overview of the skin and the heart, Site Selection, Venipuncture, Complications associated with phlebotomy, Factors to consider prior to carrying out the procedure, Quality assurance and specimen handling, Analytical er-

rors, Routine venipuncture, Failure to obtain blood, Special venipuncture, Special specimen handling, Dermal Punctures/Micro Capillary collection, Order of draw Test tubes, additives and tests, Safety, Infection control/ chain of infection, Legal considerations in phlebotomy, and 200 practice test questions

Phlebotomy Test Prep Volume One, 2nd Edition was written out of the desire to provide a quality, but concise review book for phlebotomy technicians. Questions were constructed from all the areas of study in the phlebotomy curriculum ranging from communication skills to pre, intra and post analytical procedures. Constant revision of the questions will help the student to master the contents in preparation for the phlebotomy certification exam. Reviewing the 1000+ questions in Phlebotomy Test Prep volume two and three would equally assist the phlebotomy Technician student to be over prepared for the exam. - Jane John-Nwankwo CPT, RN, MSN.

With a storyboard format and full-color illustrations, Phlebotomy: Worktext and Procedures Manual describes all aspects of phlebotomy, with complete coverage of equipment, safety procedures, arterial blood gases, point-of-care testing, and practical phlebotomy skills. Procedures are outlined in a detailed storyboard format, pairing steps with full-color photos to help you understand the equipment and techniques such as venipuncture, dermal puncture, arterial blood collection, and special procedures. Written by Robin Warekois and Richard Robinson, this book also includes workbook sections for review, study questions, competency checklists, and a mock certification exam providing effective preparation for the phlebotomy certification exam. A storyboard format outlines common procedures, with steps accompanied by full-color photos. The Human Anatomy and Physiology section offers in-depth information on body systems. A perforated bookmark on the back cover serves as a "tube guide" or quick reminder of which stopper tops to use for various diagnostic tests. Learning objectives begin each chapter and indicate what you should achieve. Key Terms are listed at the beginning of each chapter and are bolded in the text. Lists of abbreviations at the beginning of each chapter provide a quick reference and explanation for unfamiliar abbreviations. Clinical Tips provide important hints and information. Special icons identify OSHA standards that must be followed when performing procedures. Flashbacks and Flashforwards refer to other information that can help you work safely

and efficiently. Competency Checklists contain the most critical and important steps in procedures. Review questions in each chapter help you learn and remember material. A mock certification exam helps in reviewing for the phlebotomy certification exam with 200 multiple-choice questions. A glossary provides definitions of important terms identified in the Key Terms lists at the beginning of each chapter. What would you do? clinical scenarios let you apply your knowledge to real-life challenges in the workplace. Updated venipuncture procedure keeps you current with CLSI standards. Higher-level questions are added to the mock certification exam, asking you to think critically about the information in each chapter. An additional mock certification exam for extra practice is added to the Evolve companion website -- which also includes videos of procedures, interactive exercises, and an audio glossary.

You're probably thinking this is just another typical study guide. Because we know your time is limited, we've created a resource that isn't like most study guides. With Trivium Test Prep's unofficial Phlebotomy Exam Review 2019-2020: Phlebotomy Study Guide Book and Practice Test Questions you'll benefit from a quick-but-comprehensive review of everything tested on the exam via real-life examples, graphics, and information. Our materials give you that extra edge you need to pass the first time. NHA was not involved in the creation or production of this product, is not in any way affiliated with Trivium Test Prep, and does not sponsor or endorse this product. Trivium Test Prep's Phlebotomy Exam Review 2019-2020 offers: A detailed overview of what you need to know for the phlebotomy exam Coverage of all the subjects over which you will be tested Practice questions for you to practice and improve Test tips and strategies to help you score higher Trivium Test Prep's Phlebotomy Exam Review 2019-2020 covers: Patient Preparation The Collection Process Processing Workplace Safety ...and includes a FULL practice test! About Trivium Test Prep Trivium Test Prep is an independent test prep study guide company that produces and prints all of our books right here in the USA. Our dedicated professionals know how people think and learn, and have created our test prep products based on what research has shown to be the fastest, easiest, and most effective way to prepare for the exam. Unlike other study guides that are stamped out in a generic fashion, our study materials are specifically tailored for your exact needs. We offer a comprehen-

sive set of guides guaranteed to raise your score for exams from every step of your education; from high school, to college or the military, to graduate school. Let our study guides guide you along the path to the professional career of your dreams!

Phlebotomy Simplified links the novice phlebotomist to simplified, basic information, techniques, skills, and equipment for the provision of safe and effective blood collection procedures. This book provides introductory competencies, including communication, clinical, technical, and safety skills that any health care worker will use for the "entry-level" practice of phlebotomy. Procedural information is presented in a step-by-step manner using an "on the job" perspective, making this book an excellent resource for healthcare practitioners. Also included with the book is a companion CD that was newly developed to integrate knowledge in a multi-sensory manner.

Includes Practice Test Questions ASCP Phlebotomy Exam Secrets helps you ace the Phlebotomy Exam, without weeks and months of endless studying. Our comprehensive Phlebotomy Exam Secrets study guide is written by our exam experts, who painstakingly researched every topic and concept that you need to know to ace your test. Our original research reveals specific weaknesses that you can exploit to increase your exam score more than you've ever imagined. ASCP Phlebotomy Exam Secrets includes: The 5 Secret Keys to Phlebotomy Test Success: Time is Your Greatest Enemy, Guessing is Not Guesswork, Practice Smarter, Not Harder, Prepare, Don't Procrastinate, Test Yourself; A comprehensive General Strategy review including: Make Predictions, Answer the Question, Benchmark, Valid Information, Avoid Fact Traps, Milk the Question, The Trap of Familiarity, Eliminate Answers, Tough Questions, Brainstorm, Read Carefully, Face Value, Prefixes, Hedge Phrases, Switchback Words, New Information, Time Management, Contextual Clues, Don't Panic, Pace Yourself, Answer Selection, Check Your Work, Beware of Directly Quoted Answers, Slang, Extreme Statements, Answer Choice Families; A comprehensive Phlebotomy Test review including: Certifications and Organizations, Phlebotomy Testing Tip, Anatomical Positions, Healthcare Setting, Communication, Phlebotomy Principles, Collection, Phlebotomy Terminology, Phlebotomy Acronyms; A comprehensive Medical review including: Nervous System, Signs and Symptoms, Major Hormones, Respiratory System, Cardiac Review, Maternal Responses, Psychological Processes, Blood and Urine Val-

ues, Pediatric Conditions, Musculoskeletal Conditions, GI Disease Review, Organ Functions, Pathological Conditions, Basic Tissues, Microbiology, and much more...

An invaluable companion to Phlebotomy Essentials seventh edition, this Student Workbook helps you quickly master the principles of phlebotomy and apply them in practice. The workbook offers a broad variety of revised and updated exercises and tools that make it engaging and easy to master all the key concepts and procedures covered in the companion textbook. Moreover, it enhances your critical thinking skills, preparing you to successfully manage all the challenges you may face on the job as a professional phlebotomist. This edition features knowledge-building activities, enabling every type of learner to easily master all aspects of phlebotomy practice.

Complete, labeled illustrations help phlebotomy (venipuncture) students understand those procedures that enable blood draw/testing to be safe and comfortable for patients. Different forms of testing, equipment and other aspects of phlebotomy are explored in up-to-date detail. Includes easy-to-read tables and diagrams. - Publisher.

Includes Practice Test Questions National Certified Phlebotomy Technician Exam Secrets helps you ace the National Center for Competency Testing Exam, without weeks and months of endless studying. Our comprehensive National Certified Phlebotomy Technician Exam Secrets study guide is written by our exam experts, who painstakingly researched every topic and concept that you need to know to ace your test. Our original research reveals specific weaknesses that you can exploit to increase your exam score more than you've ever imagined. National Certified Phlebotomy Technician Exam Secrets includes: The 5 Secret Keys to NCCT Test Success: Time is Your Greatest Enemy, Guessing is Not Guesswork, Practice Smarter, Not Harder, Prepare, Don't Procrastinate, Test Yourself; A comprehensive General Strategy review including: Make Predictions, Answer the Question, Benchmark, Valid Information, Avoid Fact Traps, Milk the Question, The Trap of Familiarity, Eliminate Answers, Tough Questions, Brainstorm, Read Carefully, Face Value, Prefixes, Hedge Phrases, Switchback Words, New Information, Time Management, Contextual Clues, Don't Panic, Pace Yourself, Answer Selection, Check Your Work, Beware of Directly Quoted Answers, Slang, Extreme Statements, Answer Choice Families; A comprehensive Phlebotomy Test re-

view including: Certifications and Organizations, Phlebotomy Testing Tip, Anatomical Positions, Healthcare Setting, Communication, Phlebotomy Principles, Collection, Phlebotomy Terminology, Phlebotomy Acronyms; A comprehensive Medical review including: Nervous System, Signs and Symptoms, Major Hormones, Respiratory System, Cardiac Review, Maternal Responses, Psychological Processes, Blood and Urine Values, Pediatric Conditions, Musculoskeletal Conditions, GI Disease Review, Organ Functions, Pathological Conditions, Basic Tissues, Microbiology, and much more... Phlebotomy uses large, hollow needles to remove blood specimens for lab testing or blood donation. Each step in the process carries risks - both for patients and health workers. Patients may be bruised. Health workers may receive needle-stick injuries. Both can become infected with bloodborne organisms such as hepatitis B, HIV, syphilis or malaria. Moreover, each step affects the quality of the specimen and the diagnosis. A contaminated specimen will produce a misdiagnosis. Clerical errors can prove fatal. The new WHO guidelines provide recommended steps for safe phlebotomy and reiterate accepted principles for drawing, collecting blood and transporting blood to laboratories/blood banks.

Phlebotomy Exam Practice Questions are the simplest way to prepare for the Phlebotomy Exam. Practice is an essential part of preparing for a test and improving a test taker's chance of success. The best way to practice taking a test is by going through lots of practice test questions. If someone has never taken a practice test, then they are unprepared for the types of questions and answer choices that they will encounter on the official test. There is a tremendous advantage to someone taking the test that is already familiar with the questions and answer choices. Another advantage of taking practice tests is that you can assess your performance and see if you need to study and practice more, or if you're already prepared enough to achieve success on your test day. If you do well on the practice test, then you know you're prepared. If you struggle on the practice test, then you know you may still have more work to do to get prepared. Taking lots of practice tests helps ensure that you are not surprised or disappointed on your test day. Our Phlebotomy Exam Practice Questions give you the opportunity to test your knowledge on a set of questions. You can know everything that is going to be covered on the test and it will not do you any good on test day if you have not had a chance to practice. Repetition is a key to success and

using practice test questions allows you to reinforce your strengths and improve your weaknesses. Detailed answer explanations are also included for each question. It may sound obvious, but you have to know which questions you missed (and more importantly why you missed them) to be able to avoid making the same mistakes again when you take the real test. That's why our Phlebotomy Exam Practice Questions include answer keys with detailed answer explanations. These in-depth answer explanations will allow you to better understand any questions that were difficult for you or that you needed more help to understand.

Includes Practice Test Questions National Certified Medical Assistant Exam Secrets helps you ace the National Center for Competency Testing Exam, without weeks and months of endless studying. Our comprehensive National Certified Medical Assistant Exam Secrets study guide is written by our exam experts, who painstakingly researched every topic and concept that you need to know to ace your test. Our original research reveals specific weaknesses that you can exploit to increase your exam score more than you've ever imagined. National Certified Medical Assistant Exam Secrets includes: The 5 Secret Keys to NCCT Success: Time is Your Greatest Enemy, Guessing is Not Guesswork, Practice Smarter, Not Harder, Prepare, Don't Procrastinate, Test Yourself; A comprehensive General Strategy review including: Make Predictions, Answer the Question, Benchmark, Valid Information, Avoid Fact Traps, Milk the Question, The Trap of Familiarity, Eliminate Answers, Tough Questions, Brainstorm, Read Carefully, Face Value, Prefixes, Hedge Phrases, Switchback Words, New Information, Time Management, Contextual Clues, Don't Panic, Pace Yourself, Answer Selection, Check Your Work, Beware of Directly Quoted Answers, Slang, Extreme Statements, Answer Choice Families; A comprehensive review including: Nervous System, Signs and Symptoms, Major Hormones, Respiratory System, Cardiac Review, Grief Process, Psychosocial Development, Cognitive Development, Maslow's Hierarchy of Needs, Nutrient Review, Pediatric Conditions, Musculoskeletal Conditions, Organ Functions, Pathological Conditions, Basic Tissues, Normal Lab Values, Testing Tips, Communications, Key Acronyms, Definitions, Business and Its Environment, Professional Education, Skills Demonstrated, Office Procedures, Telephone Protocol, Management, Employability Skills, Accounting, Computer Management, Interviewing Applicants, and much more...

Think all Phlebotomy Exam study guides are the same? Think again! With easy to understand lessons and practice test questions designed to maximize your score, you'll be ready. You don't want to waste time - and money! - retaking an exam. You want to accelerate your education, not miss opportunities for starting your future career! Every year, thousands of people think that they are ready for the Certified Phlebotomy test but realize too late when they get their score back that they were not ready at all. They weren't incapable, and they certainly did their best, but they simply weren't studying the right way. There are a variety of methods to prepare for the Certified Phlebotomy test...and they get a variety of results. Trivium Test Prep's Phlebotomy Exam study guide provides the information, secrets, and confidence needed to get you the score you need - the first time around. Losing points on the Phlebotomy exam can cost you precious time, money, and effort that you shouldn't have to spend. What is in the book? In our Certified Phlebotomy Exam study guide, you get the most comprehensive review of all tested concepts. The subjects are easy to understand, and have fully-explained example questions

to ensure that you master the material. Best of all, we show you how this information will be applied on the real exam; Phlebotomy Exam questions are included so that you can know, without a doubt, that you are prepared. Our study guide is streamlined and concept-driven so you get better results through more effective study time. Why spend days or even weeks reading through meaningless junk, trying to sort out the helpful information from the fluff? We give you everything you need to know in a concise, comprehensive, and effective package.

Thoroughly updated and enhanced by new print and electronic ancillaries, this full-color text provides accurate, practical information and instruction on phlebotomy procedures with a comprehensive background in theory and principles. Reflecting current CLSI guidelines, NAACLS competencies, and federal regulations, this Fourth Edition includes updated information on safety issues and equipment, laboratory information systems and instrumentation, legal issues, and diagnostic tests. This edition also includes caution notes identifying dangerous practices and problem areas. An

accompanying CD-ROM includes clinical procedures videos, animations, electronic flashcards, and a glossary with audio pronunciations. Other ancillaries include a new companion Workbook, an Instructor's Resource CD-ROM, and online resources at thePoint.

Phlebotomy: Principles and Practice reviews the roles and responsibilities of phlebotomists including appropriate interaction with patients and clients, use of medical terminology, awareness of legal aspects of phlebotomy, compliance with safety standards and standard precautions, knowledge of frequently ordered lab tests, the ability to prioritize tasks and schedules, clerical skills, and preparation of blood film slides. This efficient text also covers the fundamentals of the medical laboratory, anatomy and physiology of the cardiovascular system, infection control, communication skills, use of computer technology and equipment, and special procedures. With helpful tools and appendices including Units of Measurement and Conversion Tables, Common Laboratory Tests, NAACLS Phlebotomy Competencies, Reference Laboratory Values, and a Sample Consent Form, this comprehensive resource is a valuable guide to phlebotomy for health professions students.